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OpenTable Diner Reviews Showcase Top 100 Restaurants for Service in the U.S.

Diners' Choice Awards Highlight Southern Hospitality and American Fare Restaurants

SAN FRANCISCO, Feb. 29, 2012 /PRNewswire/ -- In recognition of how vital service is to the dining experience, [OpenTable, Inc.](#) (NASDAQ: OPEN), a leading provider of free, real-time online restaurant reservations for diners and reservation and guest management solutions for restaurants, is pleased to announce the 2012 Diners' Choice Award winners for the 100 restaurants in the United States providing the best service. These awards reflect the combined opinions of nearly 5 million reviews submitted by verified OpenTable diners for more than 12,000 restaurants in all 50 states and the District of Columbia.

(Photo: <http://photos.prnewswire.com/prnh/20110606/MM07085LOGO>)

Regionally, the honorees span 29 states and Washington, D.C. The South reinforces the notion of southern hospitality, with 22 restaurants in the region being singled out for best service. The Northeast boasts 15 winning restaurants, including 10 in New York alone. The Pacific region accounts for 14 winners, 10 of which are in California, as does the Mid-Atlantic, with six restaurants in Virginia claiming spots. Eleven winners come from the Great Lakes Region, four of which are in the Twin Cities area. The Pacific Northwest and the Southwest follow with seven honorees apiece. The Rocky Mountain States count five winners, while the Central Plains has four, three of which are in Missouri. One restaurant in Hawaii also earned a nod.

Superior service can be found across a number of cuisines. Restaurants serving American food, however, account for 40 winners. French restaurants earned 25 places on the list. Steakhouses followed with 17 spots. Seven Italian restaurants are among the winners. Other cuisines include continental, global international, Japanese, seafood, and sushi.

"The most memorable part of a meal may not be just what's on your plate, but also, that exceptional staffer who goes the extra step to ensure an enjoyable dining experience," says Caroline Potter, OpenTable's Chief Dining Officer. "These winning restaurants understand this concept and have consciously created a culture of hospitality that is embraced by both front and back of house professionals. Whether it's a grand gesture, such as a tour of the kitchen, or a simple one, like a warm smile from an attentive server, diners are coming away from these restaurants feeling special."

The Diners' Choice Awards for the top 100 restaurants providing the best service are generated from nearly 5 million reviews collected from [verified OpenTable diners](#) between February 2011 and January 2012. All restaurants with a minimum number of qualifying reviews were included for consideration. Qualifying restaurants were then scored and sorted according to the highest average rating in the service category.

Based on this methodology, the following restaurants, listed in alphabetical order, comprise the top 100 restaurants with the best service in the U.S. according to OpenTable diners. The complete list may also be viewed at <http://www.opentable.com/bestservice>.

2012 Diners' Choice Award Winners for Restaurants in the U.S. with the Best Service

[Acqua Restaurant & Wine Bar](#) — White Bear Lake, Minnesota

[Acquerello](#) — San Francisco, California

[Addison at The Grand Del Mar](#) — San Diego, California

[Bacchanalia](#) — Atlanta, Georgia

[Bibou](#) — Philadelphia, Pennsylvania

[Binkley's Restaurant](#) — Cave Creek, Arizona

[Bistro L'Hermitage](#) — Woodbridge, Virginia

[Blue Hill at Stone Barns](#) — Pocantico Hills, New York

[Bluestem](#) — Kansas City, Missouri

[Bones](#) — Atlanta, Georgia

[Cafe Renaissance](#) — Vienna, Virginia

[Canlis](#) — Seattle, Washington

[Capital Grille](#) — Minneapolis, Minnesota

[Castagna](#) — Portland, Oregon

[Chama Gaucha Brazilian Steakhouse](#) — Downers Grove, Illinois

[Charleston](#) — Baltimore, Maryland

[Charleston Grill](#) — Charleston, South Carolina

[Chez Francois](#) — Vermilion, Ohio

[Chez Nous French Restaurant](#) — Humble, Texas

[CityZen](#) — Washington, D.C.

[Congress](#) — Austin, Texas

[The Copper Door](#) — Hayesville, North Carolina

[Corbett's Fine Dining](#) — Louisville, Kentucky

[Cyrus](#) — Healdsburg, California

[Daniel](#) — New York, New York

[Daniel-Lounge Seating](#) — New York, New York

[Del Posto](#) — New York, New York

[Dewz](#) — Modesto, California

[The Dining Room-Biltmore Estate](#) — Asheville, North Carolina

[Eleven Madison Park](#) — New York, New York

[Elizabeth on 37th](#) — Savannah, Georgia

[Farmhouse Inn & Restaurant](#) — Forestville, California

[Fat Canary](#) — Williamsburg, Virginia

[Fearington House Restaurant](#) — Pittsboro, North Carolina

[Fig Tree](#) — Charlotte, North Carolina

[Forage](#) — Salt Lake City, Utah

[Fountain Restaurant](#) — Philadelphia, Pennsylvania

[Frasca Food and Wine](#) — Boulder, Colorado

[The French Room](#) — Dallas, Texas

[Genoa Restaurant](#) — Portland, Oregon

[Gordon Ramsay at the London](#) — New York, New York

[The Grill-The Ritz Carlton](#) — Naples, Florida

[Grouse Mountain Grill](#) — Avon, Colorado

[Halls Chophouse](#) — Charleston, South Carolina

[Hannas Prime Steak](#) — Rancho Santa Margarita, California

[Herons](#) — Cary, North Carolina

[Highlands Bar & Grill](#) — Birmingham, Alabama

[The Hobbit](#) — Orange, California

[joan's in the Park](#) — St. Paul, Minnesota

[Kai-Sheraton Wild Horse Pass Resort](#) — Chandler, Arizona

[Killen's Steakhouse](#) — Pearland, Texas

[The Kitchen Restaurant](#) — Sacramento, California

[La Belle Vie](#) — Minneapolis, Minnesota

[La Grenouille](#) — New York, New York

[La Mer at Halekulani](#) — Honolulu, Hawaii

[L'Auberge Chez Francois](#) — Great Falls, Virginia

[Le Bernardin](#) — New York, New York

[Les Nomades](#) — Chicago, Illinois

[L'Etoile Restaurant](#) — Madison, Wisconsin

[Madrona Manor](#) — Healdsburg, California

[Mahogany Prime Omaha](#) — Omaha, Nebraska

[Marcel's](#) — Washington, D.C.

[The Melting Pot](#) — Myrtle Beach, South Carolina

[Menton](#) — Boston, Massachusetts

[Michael's-South Point Casino](#) -- Las Vegas, Nevada

[Mitchell's Ocean Club](#) — Columbus, Ohio

[Morton's The Steakhouse](#) — Portland, Oregon

[New York Prime](#) — Myrtle Beach, Florida

[Niche](#) — St. Louis, Missouri

[Nicholas](#) — Red Bank, New Jersey

[o ya](#) — Boston, Massachusetts

[Opus 9 Steakhouse](#) — Williamsburg, Virginia

[Orchids at Palm Court](#) — Cincinnati, Ohio

[The Painted Lady](#) — Newberg, Oregon

[Palace Arms at the Brown Palace](#) — Denver, Colorado

[Peninsula Grill](#) — Charleston, South Carolina

[Pepper Tree Restaurant](#) — Colorado Springs, Colorado

[Per Se](#) — New York, New York

[Plume at the Jefferson Hotel](#) — Washington, D.C.

[Rafain Brazilian Steakhouse](#) — Dallas, Texas

[The Restaurant at Meadowood](#) — Saint Helena, California

[Restaurant Iris](#) — Memphis, Tennessee

[Rover's](#) — Seattle, Washington

[Rudy & Paco's Restaurant & Bar](#) — Galveston, Texas

[Russell's Steaks, Chops, and More](#) — Williamsville, New York

[Ruth's Chris Steak House](#) — Jacksonville, Florida

[Saint Jacques French Cuisine](#) — Raleigh, North Carolina

[Sedgley Place](#) — Greene, Maine

[Sonoma](#) — Princeton, Massachusetts

[St. John's Restaurant](#) — Chattanooga, Tennessee

[The Steak House at Silver Reef](#) — Ferndale, Washington

[Tony's](#) — St. Louis, Missouri

[TRU](#) — Chicago, Illinois

[Uchi](#) — Austin, Texas

[Uchiko](#) — Austin, Texas

[Vetri](#) — Philadelphia, Pennsylvania

[Vic & Anthony's Steakhouse](#) — Las Vegas, Nevada

[Vintage Tavern](#) — Suffolk, Virginia

[White Barn Inn](#) — Kennebunk, Maine

[Woodfire Grill](#) — Atlanta, Georgia

Diners can also read more about the Diners' Choice Awards for the Best Service restaurants in the U.S. by visiting OpenTable Chief Dining Officer Caroline Potter's "[Dining Check](#)" blog.

About OpenTable Reviews

Originally launched in November 2008, the [OpenTable Reviews](#) program helps diners find restaurants that best fit their dining occasions. Diners who recently honored an OpenTable reservation are invited via email to submit restaurant feedback using an online form. Visitors to [OpenTable.com](#) can access reviews for thousands of OpenTable restaurant partners across the United States, Canada and the United Kingdom. The OpenTable Reviews program has generated more than 10 million reviews by verified diners, establishing [OpenTable.com](#) as one of the largest and most trusted sources for restaurant reviews.

About OpenTable, Inc.

[OpenTable](#) is a leading provider of free, real-time online restaurant reservations for diners and reservation and guest management solutions for restaurants. The OpenTable network delivers the convenience of online restaurant reservations to diners and the operational benefits of a computerized reservation book to restaurants. OpenTable has more than 25,000 restaurant customers, and, since its inception in 1998, has seated more than 280 million diners around the world. The Company is headquartered in San Francisco, California, and the OpenTable service is available throughout the United States, as well as in Canada, Germany, Japan, Mexico, and the United Kingdom. OpenTable also owns and operates [toptable.com](#), a leading restaurant reservation site in the United Kingdom.

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